

MOTOWN
JAZZ

MASS·CONN



R & B
BLUES

May 18, 2018

Mooradian Cover Company
65 Sprague Street
Hyde Park, MA 02136

After having a plywood bass for 8 years, I purchased my first carved bass, a beautiful Czechoslovakian, Jusak in 1984. The bass was originally made in 1909 and reconstructed for me as a left-handed bass by Lou DeLeon from Orange, Connecticut. Lou recommended that I buy a sturdy bag for the bass and he said that he knew of a new company called Mooradian that made great bags, I ordered it through him.

I'm a professional musician who has made a living playing music my whole life. This bag has been through the "war" with me, late nights, freezing cold, cars, trucks, planes, and boats. After 34 years I was noticing that the zipper was acting a little funky. I called the company to find out about getting it fixed or ordering a new bag. The customer service I received was unbelievable. It's the kind of customer service that you used to get from companies that were proud of their products.

I talked with Emily from Mooradian who said she would have to see my bag to find out if they could do any repairs to it. In doing so she sent me a new loaner bag. They took great care in obtaining details to make sure the measurements were correct, and after several attempts of going back and forth, I received the bag perfectly fitted for my bass.

I am so impressed with Mooradian that I have to tell everybody what great service and what a fantastic product they have. I wish every business operated in this manner. Besides the fact that the merchandise is Head-Over-Heels above anything else in the market of covers for double basses and other musical instruments; anything lasting 34 years and still working correctly is a major feat in any type of trade good and then to bend over backwards to help out One customer, it's an amazing Company. I can't thank Mooradian enough for their Supreme service!

A handwritten signature in black ink that reads "James P. Healy". The signature is written in a cursive style and is positioned above a horizontal line.